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Welcome to the USAID Washington, D.C. Learning Center!

USAID's vision to be the leading development agency in the world requires an energized workforce. We anticipate that the Washington Learning Center will provide an environment that will move us toward this vision.

The Washington Learning Center is conveniently located at 2231 Crystal Drive, in Arlington Virginia. Designed to encourage active learning across the broad range of the Agency's development affairs, the facility also affords the Agency direct access to world class meeting facilities for special Agency functions. The new **WLC** is the outcome of a joint effort by the Bureau for Management and Human Resources, in a public-private partnership with GSA and their great team of professionals.

Once again, we welcome you to the Agency's new Washington Learning Center!

John Peevey,
Director, Management Services (M/MS/OD)

Toni Mitchell
Division Chief, Training & Education
Division (HR/TE)



Fostering democracy and governance.



Saving lives.



Building a safer world.



Creating a better future.



Reducing hunger.

WLC Features

USAID has established a new, 42,300 sq ft world-class Washinton Learning Center (**WLC**), located at Crystal Park 3, 2231 Crystal Drive, Arlington, Virginia. The new facilities will serve all USAID local and overseas staff as well as visiting trainees. The Learning Center will reduce the cost and environmental impact involved in providing training to staff.

The WLC facilities include a rich variety of different types of resources, including the Self-Directed Learning Center, training rooms, VTC rooms, and support spaces such as dedicated copy areas, hoteling, lactation rooms, quiet rooms and a collaborative Commons Café, with WiFi Network Service throughout.

Concierge at your service

The Reception Concierge will welcome you upon your arrival. Here you will receive your temporary access badge to the facility. The Concierge can also help answer questions you might have as well as provide additional support ranging from helping you be in touch with your home office to arranging for sending your training materials that you've received during your time here back to your home office.



Reception / Concierge



Computer Training Room



Hotelling Suite



Training Room

WLC Details

Hours of Operation:

Monday - Friday 8:30am - 5:30 pm

Rooms and Resources:

Training rooms: 10

Video Teleconference rooms: 3

Breakout rooms: 4

Lactation rooms: 3

Quiet Rooms: 2

Hoteling stations for visitors: 10

Self Directed Learning Center:

- Extension of RRB Learning Resource center
- (10) learning stations (enclosed for privacy)
- Shelving and customer service representative

The Commons Café: collaborative space for break time or casual discussion groups, equipped with:

- lounge seating, benches, tables and counters.
- Plug in power locations for laptops
- Vending Machines (2) beverage and (1) Snack
- Automatic Ice Machine
- (4) microwaves
- (2) Refrigerators

WiFi throughout

Full-time staffed Reception Concierge service.

Total Learning Center Staff: 39

Convenient access to local public transportation, as well as free shuttle service to nearby USAID headquarters locations.

Numerous hotels and restaurants are located within walking distance.

Convenient proximity to Washington DC's Reagan National Airport (DCA).

Access Badges for Visitors (without a USAID headquarters access badge):

Arriving visitors will be greeted at the Reception Concierge desk in the main lobby of the WLC. The visitor will register at this time, confirming their class schedule and any special arrangements. A day-access badge will be issued to each visitor. The visitor will be required to leave their drivers licence or passport with the Reception Concierge, which will be returned when the visitor leaves the facility. With the access badge, the visitor will be free to move throughout the WLC and take advantage of its many features and resources.

Building Safety

All visitors are asked to be familiar with the safety features of the building. Please refer to the Floor Plan on pages 4-5 for location of all exits and safety information. Don't hesitate to ask the Reception Concierge any questions.

Room Seating (may vary depending on actual room seating arrangements):

Self-Directed Learning: 71

Kathmandu: 26

Kiev: 85

Lapaz: 11

Saigon: 11

Kampala: 85

Memorial A: 55

Memorial B: 85

Harare West (VTC): 44

Hoteling Suite (workstations): 10

Monrovia: 26

Nairobi: 26

Cape Town: 80

Cairo: 14

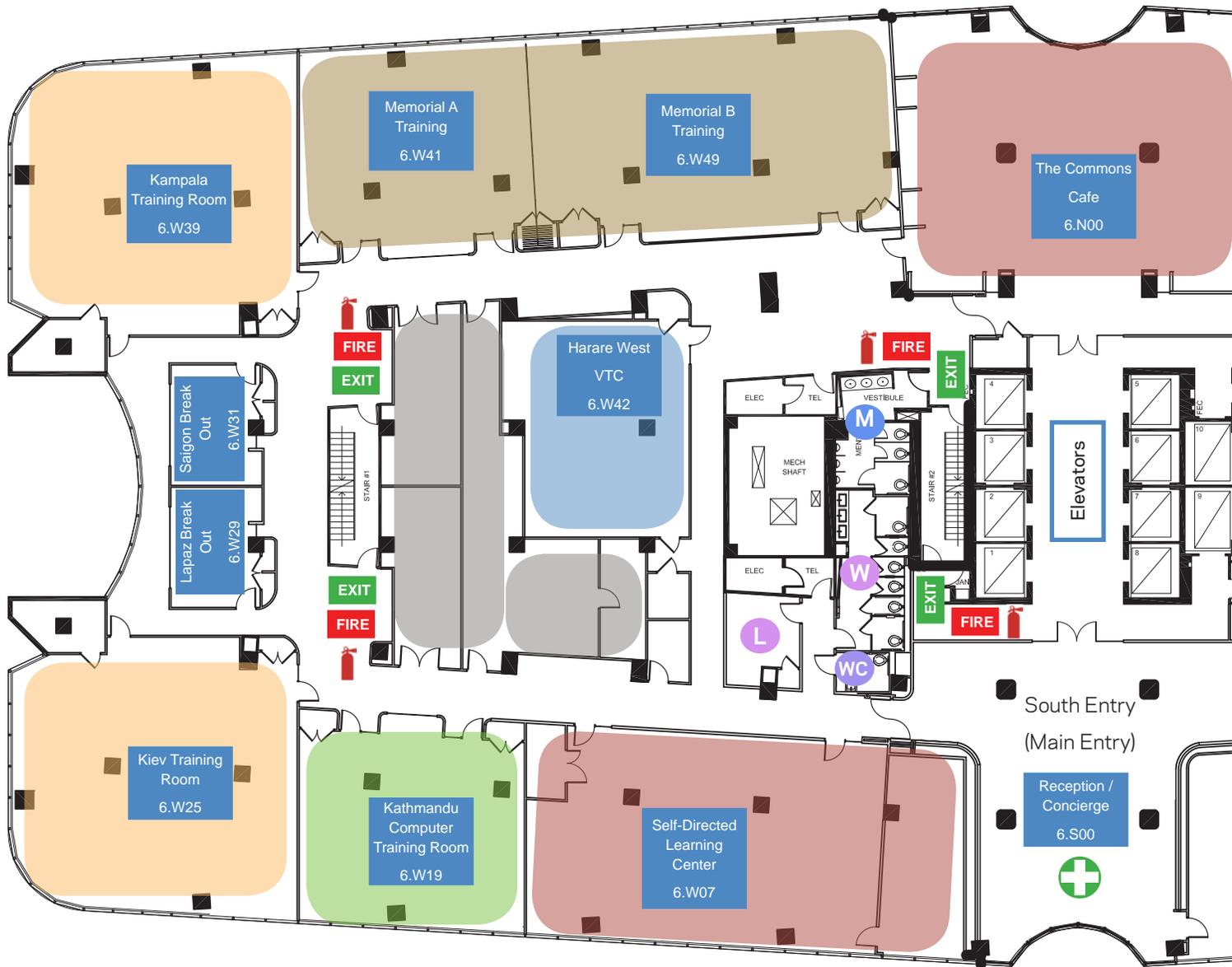
Port au Prince: 14

Delhi: 80

Jakarta: 26

Harare East (VTC): 20

Washington Learning Center Floor Plan (6th Floor)



For Routine Facilities Requests, contact the Washington Learning Center Concierge at the Reception.

IN CASE OF EMERGENCY DIAL 911



Legend

- Fire Extinguisher 
- Fire Alarm Pull Station 
- Emergency Exit Door 
- Men's Restroom 
- Women's Restroom 
- Unisex Restroom 
- Quiet Room 
- Lactation Room 

Additional Useful Information

Home | Events | Getting Around | Maps | Press | Subscribe | Contact Us



SIGN UP FOR OUR NEWSLETTER

Search



Go to www.crystalcity.org for a wide variety of information about the area, including transportation, parking, shopping, dining and hotels, all nearby.

Nearby Restaurants:

www.crystalcity.org/area/play/restaurants

Nearby Hotels:

www.crystalcity.org/area/stay

Metro: The WLC is conveniently located a short walk from Crystal City Metro Station. See Map on p. 10.

For Metro information and schedules:

www.wmata.com

For Virginial Railway Express (VRE) information and schedules:

www.vre.org

For MetroBus Route 9S (Crystal City - Potomac Yard Shuttle) schedule:

<http://www.wmata.com/bus/timetables/va/9s.pdf?n%20target=>

Other bus schedules:

<http://www.crystalcity.org/accessible/bus>



Scan this QR Code with your mobile device for quick access to Crystal City. Org

EPA Shuttle Schedule

A convenient FREE shuttle operated by EPA, serving the Ronald Reagan and Potomac Yard buildings also has a stop at the WLC outside the south entrance. Check the schedule below for hours of operation. You must present your USAID badge to the driver to be allowed on the shuttle.

Bus	Ariel Rios Leave	Const. Ave Arrive	Const. Ave Leave	Potomac Yard Arrive	Potomac Yard Leave	USAID Washington Learning Center (WLC)		Ariel Rios Arrive
						2231 Crystal Drive Arrive	2231 Crystal Drive Leave	
1	7:10 AM	6:12 AM	6:14 AM	6:30 AM	6:35 AM	6:36 AM	6:37 AM	6:55 AM
1	8:10 AM	-	-	7:30 AM	7:35 AM	7:36 AM	7:37 AM	7:55 AM
1	8:40 AM	-	-	8:30 AM	8:35 AM	8:36 AM	8:37 AM	8:55 AM
2	8:40 AM	-	-	9:00 AM	9:05 AM	9:06 AM	9:07 AM	9:25 AM
1	9:10 AM	-	-	9:30 AM	9:35 AM	9:36 AM	9:37 AM	9:51 AM
2	9:40 AM	9:42 AM	9:44 AM	10:00 AM	10:05 AM	10:06 AM	10:07 AM	10:21 AM
1	10:10 AM	10:12 AM	10:14 AM	10:30 AM	10:35 AM	10:36 AM	10:37 AM	10:51 AM
2	10:40 AM	10:42 AM	10:44 AM	11:00 AM	11:05 AM	11:06 AM	11:07 AM	11:21 AM
1	11:10 AM	11:12 AM	11:14 AM	11:30 AM	11:35 AM	11:36 AM	11:37 AM	11:51 AM
2	11:40 AM	11:40 AM	11:44 AM	12:00 PM	12:05 PM	12:06 PM	12:07 PM	12:21 PM
1	12:10 PM	12:12 PM	12:14 PM	12:30 PM	12:35 PM	12:36 PM	12:37 PM	12:51 PM
2	12:40 PM	12:42 PM	12:44 PM	1:00 PM	1:05 PM	1:06 PM	1:07 PM	1:21 PM
1	1:10 PM	1:12 PM	1:14 PM	1:30 PM	1:35 PM	1:36 PM	1:37 PM	1:51 PM
2	1:40 PM	1:42 PM	1:44 PM	2:00 PM	2:05 PM	2:06 PM	2:07 PM	2:21 PM
1	2:10 PM	2:12 PM	2:14 PM	2:30 PM	2:35 PM	2:36 PM	2:37 PM	2:51 PM
2	2:40 PM	2:42 PM	2:44 PM	3:00 PM	3:05 PM	3:06 PM	3:07 PM	3:21 PM
1	3:10 PM	3:12 PM	3:14 PM	3:30 PM	3:35 PM	3:36 PM	3:37 PM	3:55 PM
2	3:40 PM	-	-	4:00 PM	4:05 PM	4:06 PM	4:07 PM	4:25 PM
1	4:10 PM	-	-	4:30 PM	4:35 PM	4:36 PM	4:37 PM	4:55 PM
2	4:40 PM	-	-	5:00 PM	5:05 PM	5:06 PM	5:07 PM	5:25 PM
1	5:10 PM	-	-	5:30 PM	5:35 PM	5:36 PM	5:37 PM	5:55PM
2	5:40 PM	-	-	6:00 PM				



Parking Map



CRYSTAL CITY PARKING

FREE Entry After 4 PM Weekdays
All Day Weekends and Holidays

- 1 Crystal City Shops at 1750
15th Street Entrance 
- 2 Crystal City Shops at 1750
Crystal Drive Entrance 
- 3 Crystal City Shops at 1750
18th Street Entrance 
- 4 Crystal City Shops
220 20th Street 
- 5 Crystal City Shops at 2100
2100 Crystal Drive
Permit Only Until 4 PM 
- 6 Crystal City Shops at 2200
2200 Crystal Drive
Permit Only Until 4 PM 
- 7 Crystal City Shops
223 23rd Street
Permit Only Until 4 PM 

FREE All Day Weekends

- 8 1350 S. Clark Street 
- 9 1350 Crystal Drive 
- 10 2011 Crystal Drive 
- 11 Crystal City Shops at 2345
2345 Crystal Drive 

Applicable Rates Apply

- 12 1411 Jefferson Davis Highway 
- 13 Surface Lot at 2200 S. Eads Street: Self Service
\$12.00 All Day, \$6.00 after 5PM and weekends 
- 14 Buchanan Shops & Dining
FREE after 6 PM with Validation
No Entry after 10 PM 
- 15 Century Building Parking
320 23rd Street South
Early Bird - In by 9 AM: \$10.00 
- 16 Century Building Parking
2450 Crystal Drive
Early Bird - In by 9 AM: \$10.00 
- 17 2530 Crystal Drive 
- 18 Potomac One Parking
2733 Crystal Drive
Early Bird - In by 8 AM: \$7.00 
- 19 Holiday Inn Parking
2650 Jefferson Davis Highway
\$6 - Daily/ \$80 - Monthly 
- 20 Concord Parking
2611 Jefferson Davis Highway
Early Bird - In by 8 AM: \$8.00 
- 21 Surface Lot at 2711 Jefferson Davis Highway
Self Service
\$10.00 Max, \$6:00 Weekends 
- 22 Concord Parking
2600 Crystal Drive
Early Bird - In by 8 AM: \$8.00 
- 23 Potomac Two Parking
Potomac Avenue
Early Bird - In by 8 AM: \$7.00 
- 24 Potomac Gateway: 2800 Crystal Drive
Weekdays Only: 6 AM - 6 PM
\$6.00 - Daily/ \$120 Monthly 

All Rates Current as of 10-24-11
Subject to Change



 PMI Parking
www.pmi-parking.com

 Colonial Parking
www.ecolonial.com

 LAZ Parking
www.lazparking.com

 Holiday Inn
www.holidayinn.com

 Park America Inc.
www.parkamerica.net



CRYSTALCITY

The WLC Task Chair

Modeled after shopping carts, the award-winning Kart combines the comfort of a task chair with functionality never seen before in a stacking/nesting chair. With a simple flip of the seat, eight Kart chairs can nest in the space of two and a half. This minimizes storage requirements and provides tremendous flexibility for arranging classrooms, meeting halls and corporate training rooms. An alternative to a stacker, Kart is the only height adjustable, swiveling/nesting chair in the world. No dolly needed; just push nested Kart chairs where they need to go.



Product Features

- A FOUR-STAR NESTING BASE
- B NESTING
- C HEIGHT ADJUSTMENT LEVER
- D KART STACK FLEX-BACK

PRODUCT FEATURES



Sustainability



As a lease requirement, the project is currently registered with U.S. Green Building Council (USGBC) to meet LEED (Leadership in Energy and Environmental Design) Silver for Commercial Interiors.

Green design makes positive impact on public health and the environment. The WLC will help support a sustainable community and contribute to USAID's environmental expectation.

Everyone who uses the WLC is encouraged to contribute to making a positive impact on the environment. Easy things to do that help include:

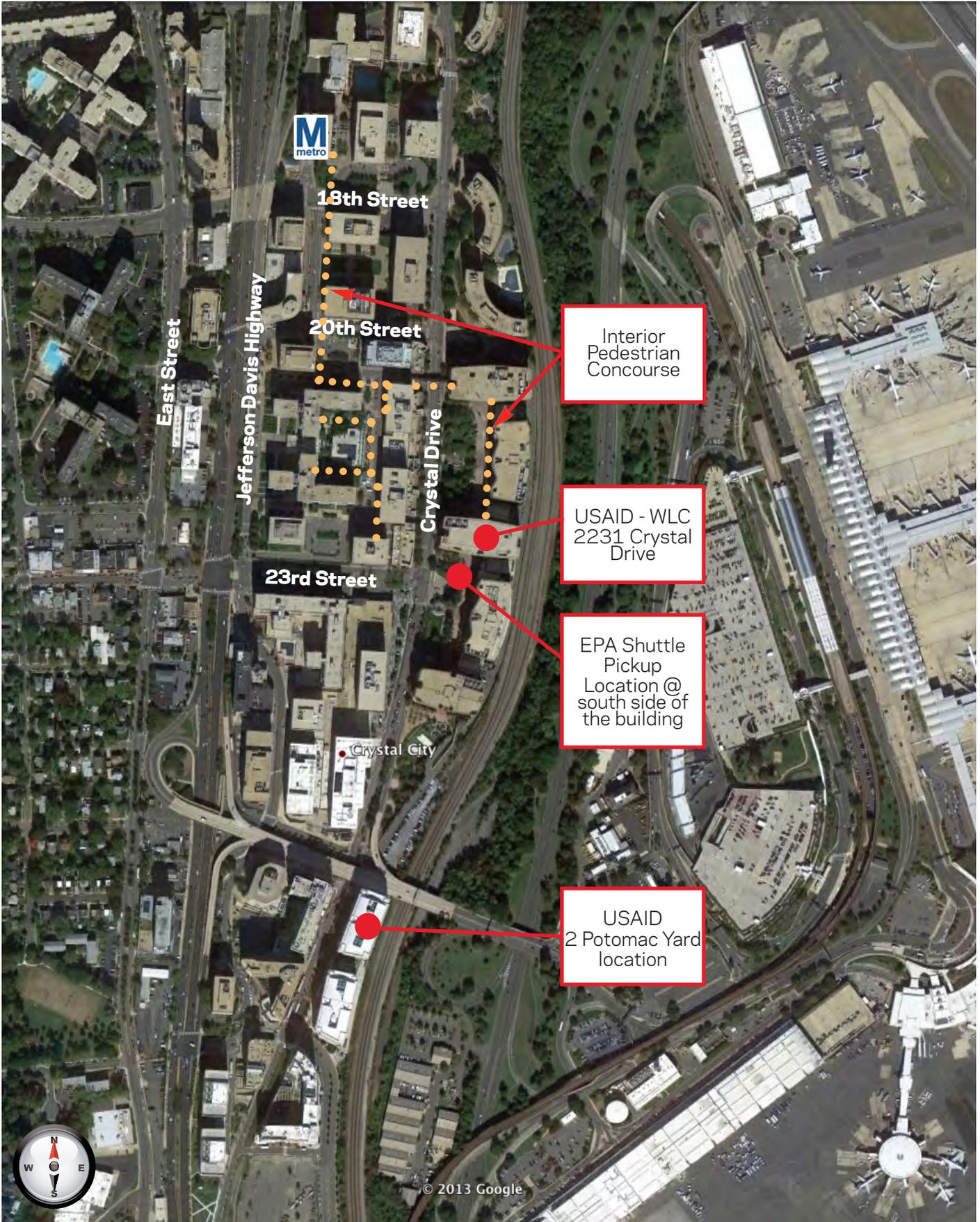
- avoid printing documents - request copies of documents in electronic / digital format
- re-use drinking cups rather than using a cup once and throwing it away
- turn off lights when you are the last to leave a room

Following are factors that contribute to this facility's LEED Silver status:

- LEED Certified Building
- Development Density and Community Connectivity
- Alternative Transportation - Public Transportation Access
- 30% Water Reduction
- Optimizing 15% Energy Performance--Lighting Power
- Optimizing 70% Energy Performance--Equipment and Appliances
- USAID purchasing 100% Green Power for 2 Years
- Low Emitting Materials - During Construction
- Low Emitting Materials - Flooring, wood, furniture and etc.



Local Map





Crystal City Shops

dining



- Bailey's Pub & Grille** 703.416.0452
A hardy menu, speakeasy bar and a bevy of big screens make this sports central.
- Bebò Trattoria** 703.412.6076
Authentic Italian cuisine created by Iron Chef Roberto Donna.
- Hamlet Restaurant** 703.413.0422
Simply great food with a broad menu of American favorites and a lively bar.
- Jaleo Spanish Tapas & Bar** 703.413.8181
A sampling of Spanish specialties by culinary legend José Andrés.
- King Street Blues** 703.415.2683
Old-fashioned comfort food, ribs, bar-b-que and a bar that's hopping.
- McCormick & Schmick's** 703.413.6400
A Washington classic, serious seafood, with standards and service second to none.
- Morton's The Steakhouse** 703.418.1444
Aged beef, Maine lobster, fish, veal or chicken in a rich, club-like setting.
- Neramitra Thai** 703.413.8998
A contemporary take on traditional Thai, sophisticated and trendy.
- Ruth's Chris Steak House** 703.979.7275
Sophisticated New Orleans steakhouse with unbeatable food and beautiful city views.
- San Antonio Bar & Grill** 703.415.0126
Sizzling dishes from South of the Border and a can't-miss margarita.
- Ted's Montana Grill** 703.416.8337
Ted Turner brings his Craftsman style restaurant of time-honored American fare to Washington.

Getting to Crystal City

Crystal City is located in Arlington, Virginia, just off Jefferson Davis Highway, along Crystal Drive between 12th and 23rd Streets, five minutes from downtown Washington, DC, Old Town and Reagan National Airport.

Take Metro's yellow or blue line to the Crystal City stop.

Hours

CRYSTAL CITY SHOPS AT 1750
Weekdays 10am - 7pm Saturday 10am - 6pm

CRYSTAL CITY SHOPS AT 2100
Monday - Saturday 10am - 6pm

All restaurants open longer.

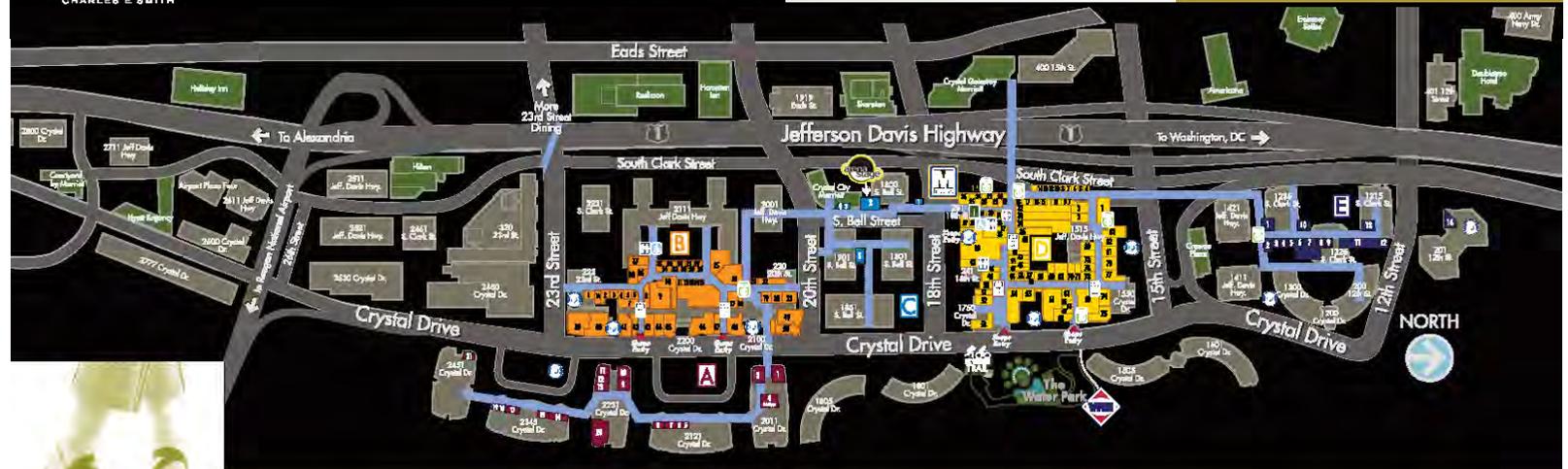
Parking

Retail parking is free on weekends and after 4:30 PM weekdays.

For detailed driving directions or store hours visit us online at www.thecrystalcityshops.com

For information call (703) 922-INFO (4636).

www.thecrystalcityshops.com



Legend

- A Shops at Crystal Park
- D Shops at 2100 Crystal Drive
- C Shops at the Mall
- D Shops at 1750 Crystal Drive
- E Shops at the Gateway
- Hotel Accommodations
- Inferior Pedestrian Concourse
- ▲ Entrance/Exit
- Restroom
- Accessible Restroom
- ATM
- Elevators
- Kiosk

RESTAURANTS

- B-49 Bailey's Pub & Grille 416-0462
- B-40 Bebo Trattoria 413-5076
- D-09 Hamlet Restaurant & Bar 413-0422
- B-39 Jaleo Spanish Tapas & Bar 413-8181
- D-30 King Street Blues 413-8400
- B-60 McCormick & Schmick's 416-1444
- D-54 Morton's The Steakhouse 413-8086
- B-45 Neramitra Thai 979-7275
- A-20 Ruth's Chris Steak House 415-0126
- D-42 San Antonio Bar & Grill 416-8337

FOOD SPECIALTY

- D-18 Auntie Anne's Pretzels 413-6406
- B-24 Au Bon Pain 416-0715
- D-51 Cafe Jena 415-0061
- B-48 Caribou Coffee 414-0990
- A-10 Chipotle Mexican Grill 922-0779
- B-42 DQ Old Line Creamery 412-0131
- B-43 Corner Bakery Cafe 412-0131
- A-2 Cosi Spring 2008 413-0330
- D-39 Crystal Food Court Burger King
- Cafe Fresca Express
- Charleston Market
- La Vincita
- Subway
- Yanni's Greek Express

JEWELRY & ACCESSORIES

- B-29 Bag-it 415-0682
- D-5 Gina's Fine Jewelry & Gifts 416-1704
- B-22 Khoury Bros. Fine Jewelers 415-4444
- B-15 L.A. Jewels 415-4444
- D-41 Real Jewelers 413-7117
- D-24 Richard Carroll Jewelers 412-6086
- D-26 Signature Leather & Traveleware 413-4171
- B-7 Time Zone 413-0990

FASHION

- B-26 Bell Works 415-1515
- E-4 Dickie's Frozen Custard 416-2700
- D-25 Dunkin' Donuts 412-8912
- A-18 Frank & Stein 412-0159
- E-10 Green Leaf Cafe 414-3788
- D-23 Lamy's Cookies 418-2100

JEWELRY & ACCESSORIES

- A-15' Mania Cafe 418-0341
- D-34 Market Basket & Grocery 412-3770
- B-10 McDonald's 418-0215
- A-1 Noodles & Company Spring 2008 419-8666
- D-22 The Perfect Pita 419-8666
- D-38 Philadelphia Mike's 416-8940
- B-4 Plaza Gourmet 414-3661
- D-63 Potbelly Sandwich Works 415-0003
- E-13 Quiznos 415-0000
- A-9 Quiznos 271-9100
- D-27 Sbarro Italian Buffet 413-8244
- E-11 Soco Deli Spring 2008 413-0226
- A-11 Starbucks Coffee 413-6226
- B-33 Subway 413-2233
- D-30 Sushi Garden 413-5477
- B-30 Tokyo Cafe 416-2770

HEALTH & BEAUTY

- D-21 Avon Beauty Center 418-1958
- D-78 Beauty Encounters 413-4247
- D-73 Body Rays Tanning & Massage 412-1148
- E-7 Crystal Gateway Sport & Health 416-4000
- A-14 Crystal Hair Fashions 521-7805
- A-14 Crystal Park Sport & Health 486-3380
- E-3 Dahn Yoga 416-9642
- C-4 Dante's Barber 413-7994
- D-4 Fresh Scents 414-3070
- D-37 General Nutrition Center 413-3223
- D-45 Hair Outfery 413-9289
- C-3 Image Hairstylist 413-5933
- D-71 La-Or Nail & Skin Care 413-0913
- B-36 Nails Spa & Salon 416-7721
- E-6 Dino Salon 415-4740
- B-32 Over the Rainbow Nail & Skin 415-0388
- B-44 Oscar's Books Music/DVD 412-9222
- D-11 Sleeping Beauty 418-0111

HOTELS

- AmeriCan 979-3772
- Courtyard By Marriott 549-3434
- Crowne Plaza 416-1600
- Crystal Gateway Marriott 920-3230
- Crystal City Marriott 413-5500
- Doubletree Hotel 416-4100
- Embassy Suites 979-9999
- Hampton Inn 416-8000
- Hilton 684-7200
- Hyatt Regency 418-1234
- Radisson Hotel 920-8600
- Residence Inn By Marriott 413-6630
- Ritz Carlton 416-5000
- Stearten 486-1111
- Crystal City Hardware 413-3427
- The Boeing Store 413-4107
- Carroll Richard Silver & Gifts 202-498-3735
- Crystal City Hardware 412-6070
- Crystal Florist 413-8000
- Crystal Framing Gallery 413-1313
- Dollar Plus 415-0026
- The Engraving Shop 412-4914
- Flowers With Love 979-4000
- Garden Fantasy 413-5008
- Golden Hom Gifts 415-0777
- Lullus Hallmark & Skin 412-2280
- On the Wall Cards and Gifts 415-0242
- Osborn's Books Music/DVD 413-9121
- Puppet Heaven 414-7895

ELECTRONICS & PHOTOGRAPHY

- D-8 Cellular & Personal Safety 415-0189
- D-43 Metro Camera 412-2808
- D-47 Radio Shack 413-0629

NEWS & VARIETY

- D-26 Crystal City News 413-6899
- C-5 Crystal Mall Convenience 418-0967
- A-8 Crystal Park Sundries 271-2710
- E-1 Gateway Sundries 412-1500
- E-14 Kim's Lobby Shop 416-1111
- B-23 Plaza News 415-0637
- D-33 Rite Aid 413-5430

MEDICAL SERVICES

- C-1 Alfred J. Galani, MD 413-1400
- B-1a Asa Rehab & Chiropractic 416-0460
- D-57 Crystal City Chiropractic 413-0638
- D-48 Crystal Eye Care 413-9001
- D-81 Dawne Carroll, MD - Family Practice & Weight Management 418-1870
- E-2 Denis Paper, DDS 416-0070
- B-20 Flano W. Nass, DDS 415-0555
- D-79 Harvey Galkander, Ph.D. 323-8555
- D-48 Jeff Chaf, MD 413-9001
- C-11 Northern Virginia Doctors of Optometry 413-1400
- D-80 Richard D. Grant, DDS 412-1122
- C-1 Theodora Vrasidas, MD 413-1400
- A-13 William A. Goff, DDS 892-0883

HOTELS

- D-61 Dress Barn 412-6086
- B-28 L.A. Mowes 415-0600
- D-59 Possessions 416-7639
- D-62 Shoes By Lara 416-4182
- D-56 Washingtonian Shoes 412-5004

BANKS

- B-18 B&B 415-0312
- D-58 Chevy Chase Bank 416-2730
- B-49 Chevy Chase Bank 415-3034
- D-1 New Federal Credit Union ATM 413-0944
- D-51 Wachovia (on street level) 413-0150

SERVICES

- D-76 Avon Business Center 416-1951
- D-58 B&C Transition Center 229-0065
- A-21 Bright Horizons 416-0787
- B-11 Buchanan Shoe Repair 416-3626
- D-65 The Commodore Store 413-4287
- B-37 Connecticut School of Broadcasting 415-7600
- D-9 Crystal Alterations 413-2217
- B-38 Crystal Cleaners 418-2010
- B-1 Crystal Custom Tailor 418-1144
- E-5 Crystal Gateway Cleaners 416-0469
- D-82 Crystal Square Valet 412-0974
- E-9 Enterprise Rent-A-Car 553-2930
- D-75 Fast-Ex Kinko's 413-8011
- D-53 First Command 418-9080
- A-6 H&B Block 892-0272
- B-4 Mindeman Press 418-1700
- D-77 Notary Public 413-1313
- A-5 Park Cleaners 920-2121
- A-4 Power Space 682-6000
- D-2 Shipping Center Mgt. Office 413-4330
- D-51 Simply Wireless 413-4800
- B-3 University of Oklahoma 418-4000
- D-53 U.S. Postal Service 416-0471
- D-15 Village Cobbler 412-9681
- C-2 Arena Stage 489-3300

SECURITY/LOST & FOUND

- D-74 Crystal City Security 413-0150

United States Agency for International Development

Washington Learning Center

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